

# USPS APIs Onboarding Guide

Version 4.0 (12/1/2025)



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## 1.0 USPS APIs Onboarding - Introduction

The USPS APIs Migration Onboarding Guide is intended to support migration from USPS Web Tools APIs to the new USPS APIs. This guide outlines the basic process required to onboard to the new USPS API platform required for migration intended to supplement the USPS Developer Portal [Getting Started](#) onboarding process.

### 1.1 Before you get started:

- Contact your third-party platform, vendor, or software provider (i.e., “shopping cart software” or “label creation software”) directly for next steps before onboarding to USPS APIs. Ensure they are migrating from USPS Web Tools APIs to the new USPS APIs. They will need to direct you on what steps are required to successfully migrate to the new USPS APIs.
- Contact your USPS Sales Account Representative before onboarding to USPS APIs. They will be able to provide additional support and coordinate any extra steps required to onboard your specific account.
- Contact your USPS Sales Account Representative to request contract rates (i.e., NSA) and to ensure they are enabled for your account when onboarding to the new USPS APIs.

### 1.2 Overview

The onboarding process to USPS APIs will change if you intend to generate labels, use Contract/NSA rates, or manage Subscriptions which require additional steps.

Step	Description	Required	Exceptions
1	Login/Create USPS Business Account	✓	
2	Add Payment Account	✗	➤ Label API users
3	Create an App	✓	
4	Retrieve Credentials	✓	
5	Claims Process	✓	Note: it is recommended that all users complete this step if it has not automatically been completed. It is critical for the following: ➤ Label API users/payment account holders ➤ Users with Contract/NSA prices ➤ Subscriptions API users
6	Test APIs	✓	
7	Request Additional Access	✗	➤ API Access outside of default APIs (i.e., “Public Access I” product) needed. ➤ Quota threshold higher than default 60 calls/hr needed.
8	Request API Support	✗	➤ Users experiencing onboarding or API issues.

## 2.0 Onboarding Process Steps

### 2.1 Step 1: Login/Create USPS Business Account

- 1) Navigate to USPS Developer Portal [Getting Started](#) page and click on [USPS Customer Onboarding Portal \(COP\)](#).

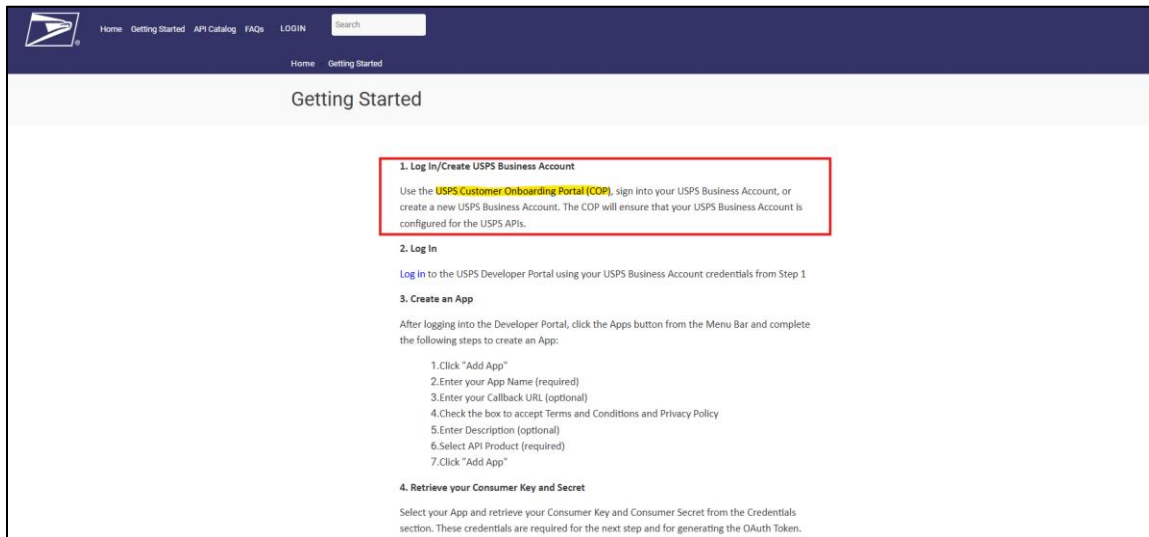
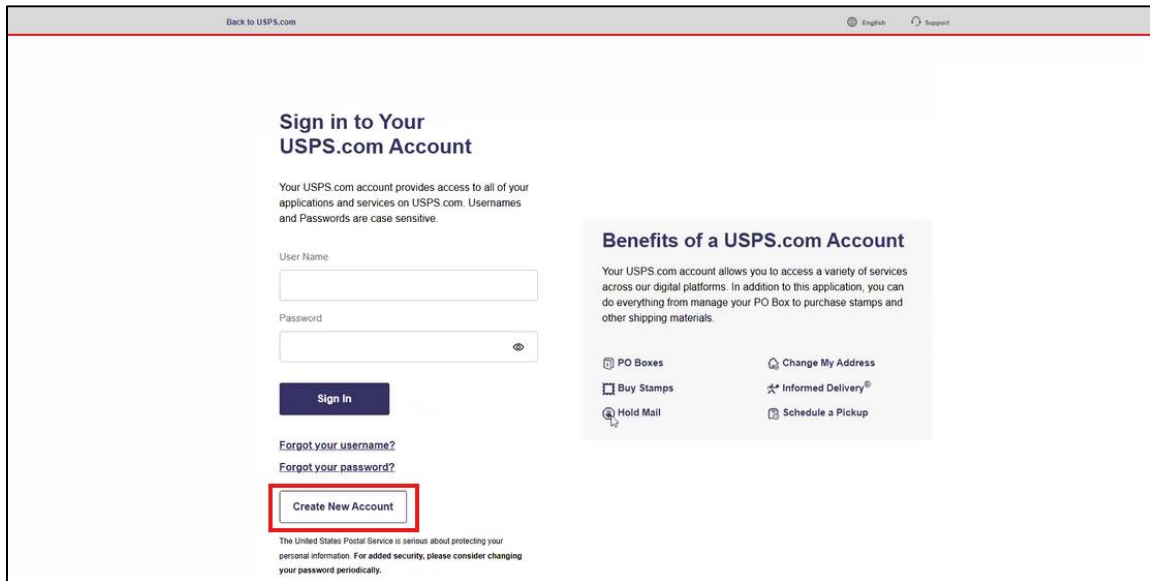


Figure 1: USPS Developer Portal Getting Started page

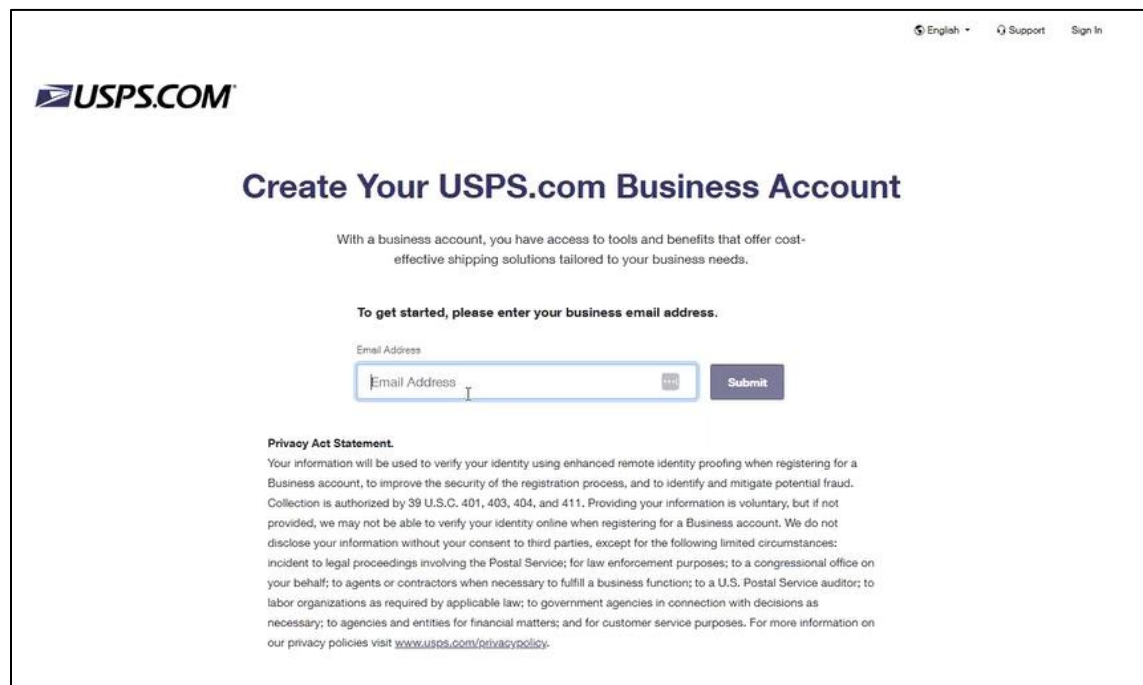
- 2) Sign-in using USPS Business Customer Gateway (BCG) account credentials. Note: these credentials are separate from Web Tools API USERID and password. If you have an account already, skip the below steps to create a new account. To create a new account, click "Create New Account" button.



The image shows the USPS Customer Onboarding Portal Login page. At the top, there is a navigation bar with "Back to USPS.com", "English", and "Support". The main heading is "Sign in to Your USPS.com Account". Below this, a subheading states: "Your USPS.com account provides access to all of your applications and services on USPS.com. Usernames and Passwords are case sensitive." There are two input fields: "User Name" and "Password". Below the "Password" field is a "Sign In" button. To the right of the login fields is a section titled "Benefits of a USPS.com Account" which lists: "Your USPS.com account allows you to access a variety of services across our digital platforms. In addition to this application, you can do everything from manage your PO Box to purchase stamps and other shipping materials." Below this list are icons for "PO Boxes", "Buy Stamps", "Hold Mail", "Change My Address", "Informed Delivery", and "Schedule a Pickup". At the bottom left, there are links for "Forgot your username?", "Forgot your password?", and a "Create New Account" button which is highlighted with a red rectangle. At the bottom right, there is a small disclaimer: "The United States Postal Service is serious about protecting your personal information. For added security, please consider changing your password periodically."

Figure 2: USPS Customer Onboarding Portal Login page

- 3) Enter your email address to begin the account creation process and follow the prompts to validate your email address, enter company address information, enter contact information, create credentials and security settings, and agree to the Terms and Conditions.



The image shows the USPS.com Business Account Creation page. At the top right, there is a navigation bar with "English", "Support", and "Sign In". The USPS logo is on the top left. The main heading is "Create Your USPS.com Business Account". Below this, a subheading states: "With a business account, you have access to tools and benefits that offer cost-effective shipping solutions tailored to your business needs." There is a prompt: "To get started, please enter your business email address." Below this is an "Email Address" input field with a "Submit" button. Below the input field is a "Privacy Act Statement" which reads: "Your information will be used to verify your identity using enhanced remote identity proofing when registering for a Business account, to improve the security of the registration process, and to identify and mitigate potential fraud. Collection is authorized by 39 U.S.C. 401, 403, 404, and 411. Providing your information is voluntary, but if not provided, we may not be able to verify your identity online when registering for a Business account. We do not disclose your information without your consent to third parties, except for the following limited circumstances: incident to legal proceedings involving the Postal Service; for law enforcement purposes; to a congressional office on your behalf; to agents or contractors when necessary to fulfill a business function; to a U.S. Postal Service auditor; to labor organizations as required by applicable law; to government agencies in connection with decisions as necessary; to agencies and entities for financial matters; and for customer service purposes. For more information on our privacy policies visit [www.usps.com/privacypolicy](http://www.usps.com/privacypolicy)."

Figure 3: Account Creation - Enter email

- 4) When you complete the account creation process (or successfully login) you should see a Business Customer Onboarding Portal (COP) landing page showing your account information. Users intending to generate labels using USPS APIs should click the checkbox under the “Add Your Payment Account to Get Started” continued in the next optional step. Remaining users not intending to generate labels should skip Step 2 to add a payment account and click “Skip Payment & Continue to Business Portal” button to finalize your account without payment information.

**USPS.COM**

My Account English Support Help Logout

### Business Customer Onboarding Portal

✓ You've successfully registered your USPS Business Account.

**Your Company Information**

Address	Name	Email
	Phone Number	

Your business account has been connected with the existing Customer Registration ID (CRID) and its Mailer IDs (MID).

Customer Registration ID (CRID):	Outbound Mailer ID (MID):	Return Mailer ID (MID):

After you've completed onboarding, you can edit your business account information in the Business Customer Gateway

**Business Locations FAQs**

**What is a CRID?**  
The Customer Registration ID (CRID) is a number that identifies your physical business address across all USPS systems and applications.

**What is a MID?**  
The Mailer Identification (MID) is a number that identifies a specific mail center, mailing account, or other service provider.

**What is an EPS Account Number?**  
The Enterprise Payment System (EPS) Account Number is a number that identifies your payment account and is used for electronic funds transfers.

### Add Your Payment Account to Get Started

To ship with USPS using this business account, you must add a payment account. You can add additional payment methods (and change your primary method) once your primary payment method is established.

☐ I have read, understand, and agree to the [Payment Account Terms and Conditions](#).

**Skip Payment & Continue to Business Portal**

Figure 4: USPS Customer Onboarding Portal (COP) – Account Info page

## 2.2 Step 2: [Optional] Add Payment Account

- 1) To generate labels using USPS APIs a payment account must be added to your USPS Business Account which will enroll you in the USPS SHIP payment platform and create an Enterprise Payment Account (EPA). To add a payment account on the USPS Customer Onboarding Portal (COP) landing page, click the checkbox under the “Add Your Payment Account to Get Started”, select the payment type radio button, and click “Continue” button. Enter your payment information on the next page to complete the flow. Once the primary payment method is established, additional payment methods can be added.

### Add Your Payment Account to Get Started

To ship with USPS using this business account, you must add a payment account. You can add additional payment methods (and change your primary method) once your primary payment method is established.

☒ I have read, understand, and agree to the [Payment Account Terms and Conditions](#).

What type of payment account would you like to add?

☒ ACH Debit

**Continue** **Skip Payment & Continue to Business Portal**

Figure 5: Initiate Adding a Payment Account

- 2) To verify the payment account being added, two micro debits (less than \$1.00) will be made to the bank account within 24 to 48 hours. Monitor bank transactions and note the amounts, as they will be needed to verify the account. Once you have the two values from your bank account, log back into the [USPS Customer Onboarding Portal \(COP\)](#) and verify those entries. If needed, you can go to My Account and click the link under the Payment Account.

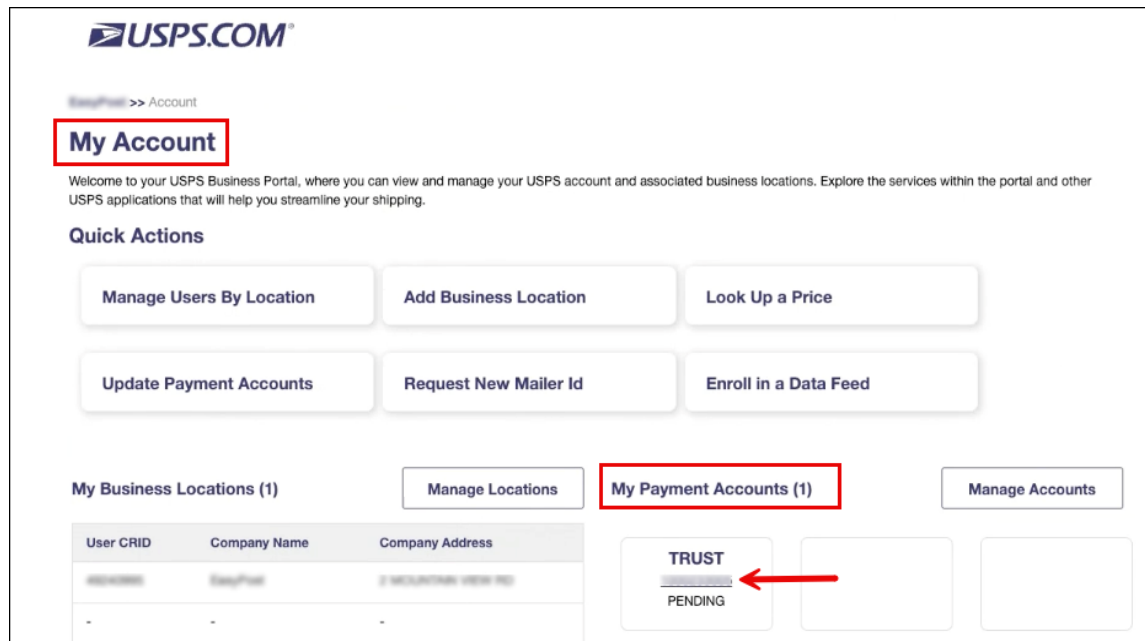


Figure 6: USPS Customer Onboarding Portal (COP) Payment Account Verification

- 3) When your payment account is successfully added the below USPS Customer Onboarding Portal (COP) screen will appear and an email notification will be sent.

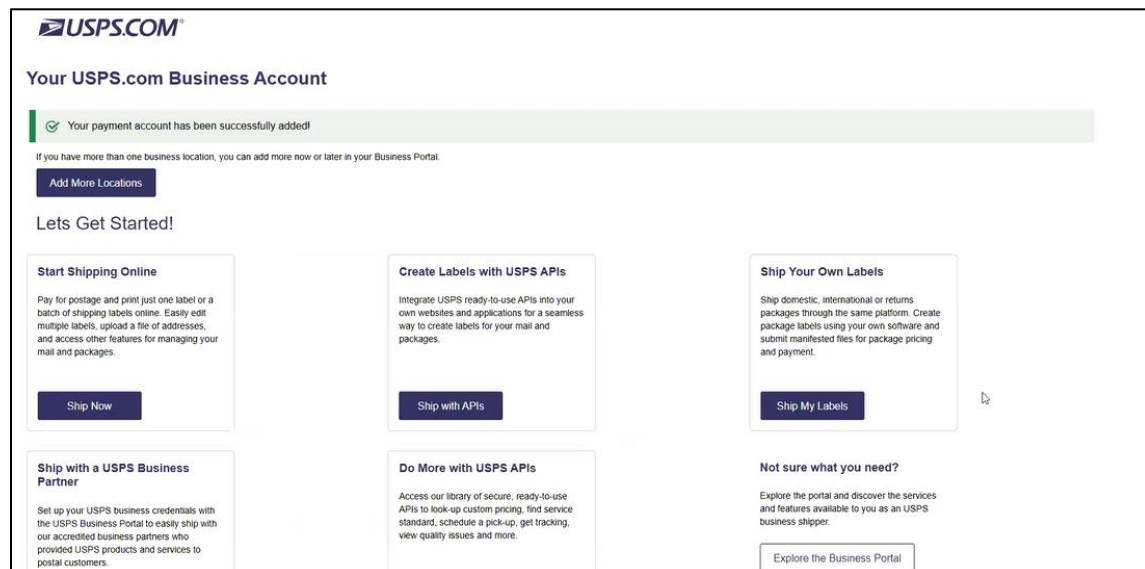


Figure 7: Add Payment Account Success

## 2.3 Step 3: Create an App

- 1) In the Customer Onboarding Portal (COP), click on “My Apps” in the top right corner.

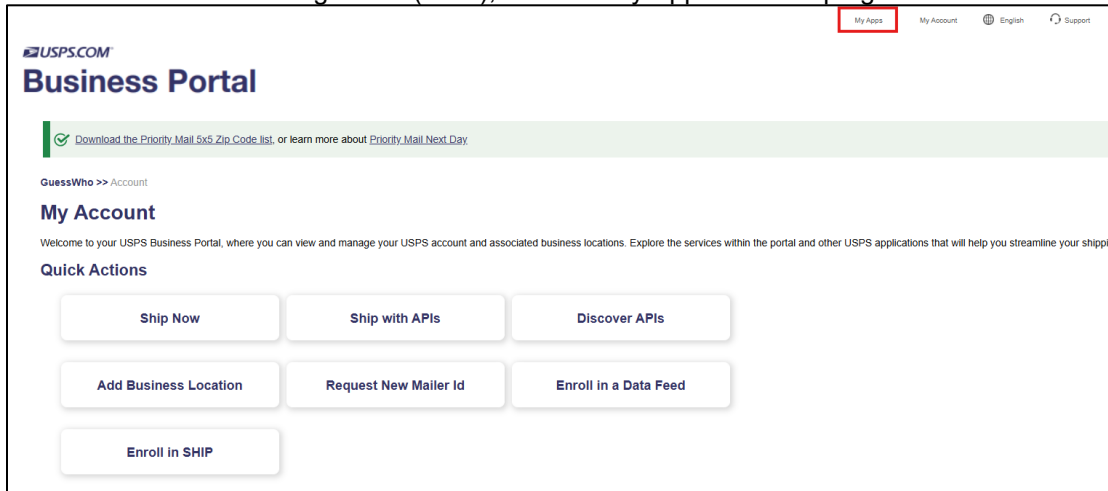


Figure 8: USPS Customer Onboarding Portal (COP) - My Apps

- 2) The “Getting Started” section will automatically appear. Please review this section prior to registering an application. Once you are ready to create an App, please click on “Developer Apps”

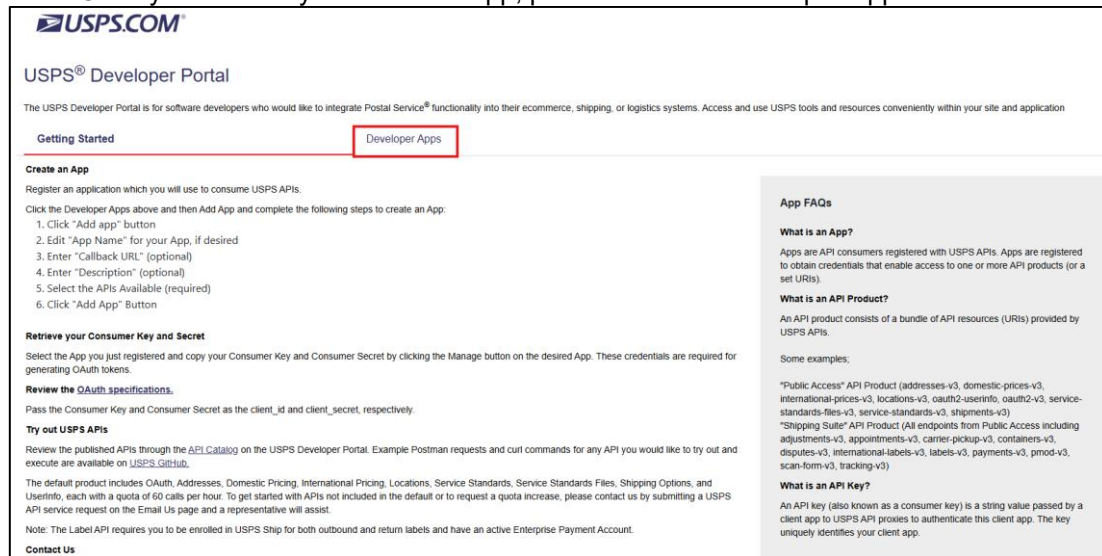


Figure 9: USPS Customer Onboarding Portal (COP) – Getting Started

- 3) Click on “Add App”



USPS® Developer Portal

The USPS Developer Portal is for software developers who would like to integrate Postal Service® functionality into their ecommerce, shipping, or logistics systems. Access and use USPS tools and resources conveniently within your site and application.

Getting Started      **Developer Apps**

**Add App**      View API Catalog

App Name	Status
----------	--------

Results Per Page: 5

**App FAQs**

**What is an App?**

Apps are API consumers registered with USPS APIs. Apps are registered to obtain credentials that enable access to one or more API products (or a set of URIs).

**What is an API Product?**

An API product consists of a bundle of API resources (URIs) provided by USPS APIs.

Some examples:

"Public Access" API Product (addresses-v3, domestic-prices-v3, international-prices-v3, locations-v3, oauth2-userinfo, oauth2-v3, service-standards-files-v3, service-standards-v3, shipments-v3)

"Shipping Suite" API Product (All endpoints from Public Access including adjustments-v3, appointments-v3, carrier-pickup-v3, containers-v3, disputes-v3, international-labels-v3, labels-v3, payments-v3, pmod-v3, scan-form-v3, tracking-v3)

**What is an API Key?**

An API key (also known as a consumer key) is a string value passed by a client app to USPS API proxies to authenticate this client app. The key uniquely identifies your client app.

Figure 8: USPS Customer Onboarding Portal (COP) – Developer Apps

- 4) Enter your App information
  - a. Enter your "App name" (required). This should be a unique identifier that includes your company name.
  - b. Enter your "Callback URL" if applicable (optional). Note: Most users will not need this, so it can be left blank unless otherwise directed. Platforms using the Platform/Merchant Pay process should provide a Callback URL parameter which will be used to redirect users to a desired webpage. The Callback URL parameter must match the OAuth 2.0 API Redirect URI ("redirect\_uri") input parameter.
  - c. Enter your App "Description" (optional).
  - d. Check box next to "Public Access I" under APIs (required).
  - e. Click "Add App" button.

## Add App

\* App Name

Callback URL

External site to which a consumer of this app is redirected to log in when using three-legged OAuth.

Description

API Products

☒ You are currently Enrolled in USPS SHIP Outbound and Returns

☐ \* Public Access I - quota (60 request per hour)  
(Need higher quota? Contact us by submitting a USPS API service request on the [Email Us](#) page and a representative will assist)

Add App

Cancel

Figure 11: USPS Customer Onboarding Portal (COP) – App Creation

- 5) The App should appear with a status of “Approved” on the main Apps page once created.

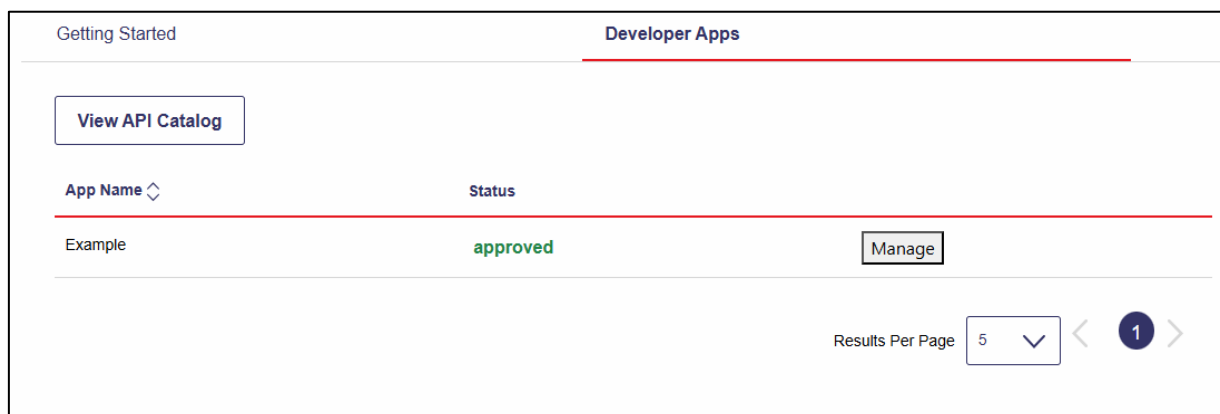


Figure 9: USPS Customer Onboarding Portal (COP) - App Approved

## 2.4 Step 4: Retrieve Credentials

- 1) To retrieve your credentials consisting of a Consumer Key (i.e., username) and Consumer Secret (i.e., password) needed to access USPS APIs, select “Manage” next to your App on the Customer Onboarding Portal

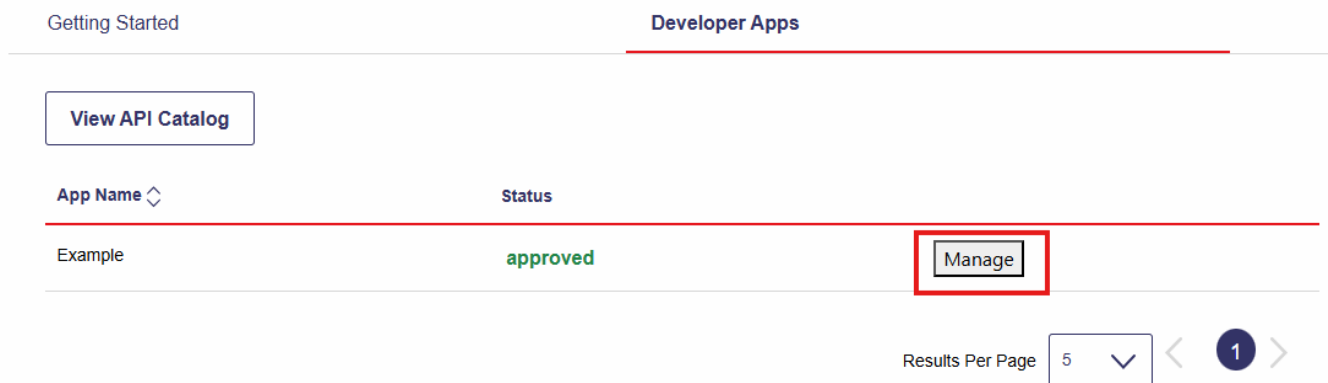


Figure 110: USPS Customer Onboarding Portal (COP) - Mange My App

- 2) The details for your App should appear. Copy the Consumer Key and Consumer Secret which will be used in the next steps.

## Example

---





### Details

---

App status	<b>approved</b>
Created	12/01/2025
Last updated	12/01/2025

### Credentials

---

Consumer Key	*****		
Consumer Secret	*****		
Issued	12/01/2025		
Expires	Never		
Key Status	<b>approved</b>		

Refresh Claims

Figure 111: USPS Customer Onboarding Portal (COP) - App Credentials

- 3) The Products section displays the type of access granted to your App. All Apps are initially granted access to the default “Public Access I” product which allows access to the following APIs (reference [USPS Developer Portal API Catalog](#)) with a quota of 60 calls per hour:

- Addresses
- Domestic Prices
- International Prices
- Locations
- OAuth 2.0
- Service Standards
- Service Standards Files
- Shipping Options

### Example



Details

Edit

App status	approved	Callback URL	
Created	12/01/2025	Description	
Last updated	12/01/2025		

Credentials

Consumer Key

\*\*\*\*\*

👁

📄

Consumer Secret

\*\*\*\*\*

👁

📄

Issued

12/01/2025

Expires

Never

Key Status

approved

Refresh Claims

Products

- Public Access I

Figure 12: USPS Customer Onboarding Portal (COP) - App Products

- 4) Reference the Getting Started tab to request access to additional USPS APIs or to increase your API quota.

### Try out USPS APIs

Review the published APIs through the [API Catalog](#) on the USPS Developer Portal. Example Postman requests and curl commands for any API you would like to try out and execute are available on [USPS GitHub](#).

The default product includes OAuth, Addresses, Domestic Pricing, International Pricing, Locations, Service Standards, Service Standards Files, Shipping Options, and UserInfo, each with a quota of 60 calls per hour. To get started with APIs not included in the default or to request a quota increase, please contact us by submitting a USPS API service request on the [Email Us](#) page and a representative will assist.

Note: The Label API requires you to be enrolled in USPS Ship for both outbound and return labels and have an active Enterprise Payment Account.

### Contact Us

If you have questions, please contact us by submitting a USPS API service request on the [Email Us](#) page and a representative will assist. In your request, please include the following information:

- Your Name
- Company Name
- Contact Phone Number
- Developer Portal Username
- URL being called (apis.usps.com, apis-tem.usps.com)
- Customer Registration Id (CRID)
- Mailer Id (MID)
- Country
- ZIP Code

\*\*Do not include consumer secret (client\_secret)

Figure 13: USPS Customer Onboarding Portal (COP) - Support

## 2.5 Step 5: Claims Process

- 1) All users are recommended to complete this step if their Apps are not . It is intended for the USPS APIs to generate labels (i.e., added a payment account), enable contract/NSA pricing, or manage subscriptions. To authorize your App to link to payment accounts, permits, CRIDs, MIDs, and subscriptions required by several USPS APIs navigate to the [Customer Onboarding Portal](#). Log in to your account and select “My Apps” in the top right.

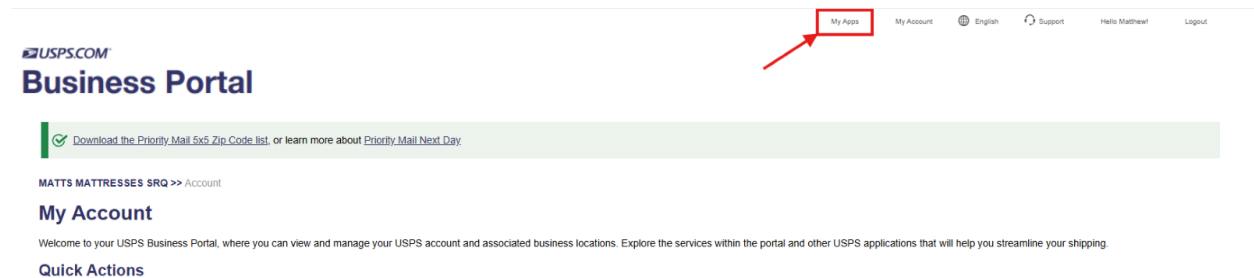


Figure 14: USPS Customer Onboarding Portal (COP) - Login

- 2) Click on “Developer Apps”

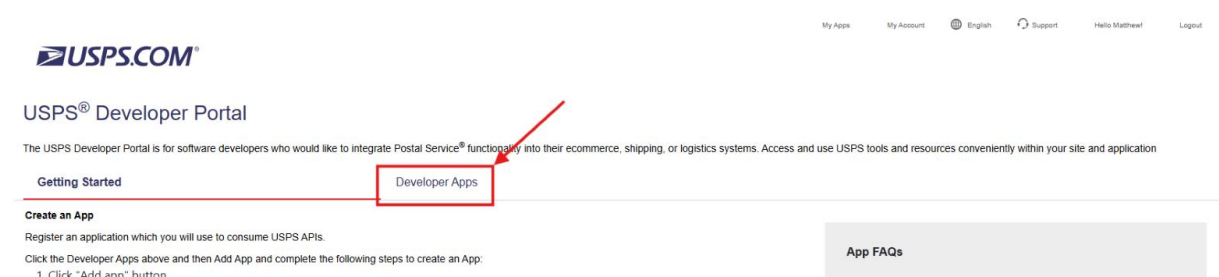


Figure 15: USPS Customer Onboarding Portal (COP) – Apps

- 3) Select “Manage” next to your App

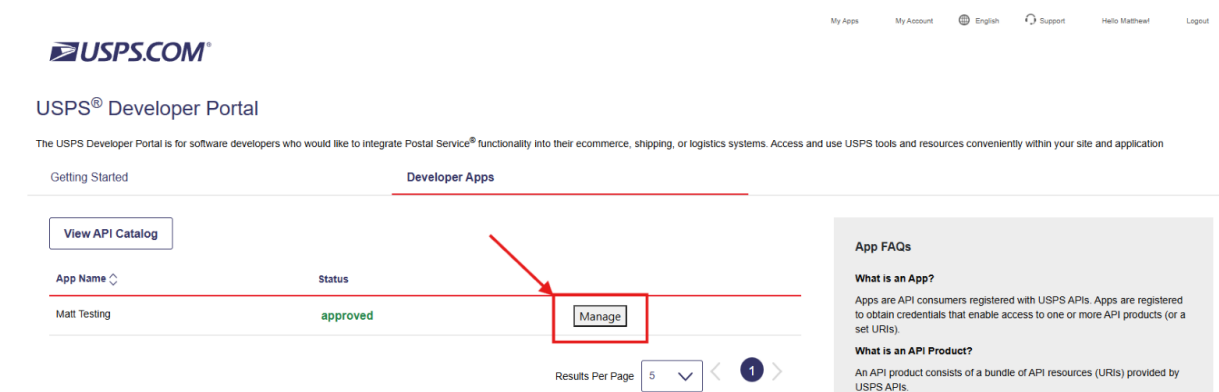


Figure 16: USPS Customer Onboarding Portal (COP) – Manage App

4) Click on “Refresh Claims”

Matt Testing

×

Details

Edit

App status

approved

Created

01/13/2025

Last updated

10/29/2025

Callback URL

Description

Credentials

Consumer Key

\*\*\*\*\*

Consumer Secret

\*\*\*\*\*

Issued

10/29/2025

Expires

Never

Products

• Public Access I

Key Status

Refresh Claims

Figure 17: USPS Customer Onboarding Portal (COP) – Refresh Claims

## 2.6 Step 6: Test USPS APIs

- 1) To begin testing, an OAuth token is required which will enable access to USPS APIs and is valid for 8 hours. To generate an OAuth token, navigate to the [OAuth 2.0 API](#) specification. Click on the first POST endpoint "Generate OAuth tokens" and select "client\_credentials" as the grant\_type dropdown value to see a list of API inputs in the Request Body Schema section in the center of the page.

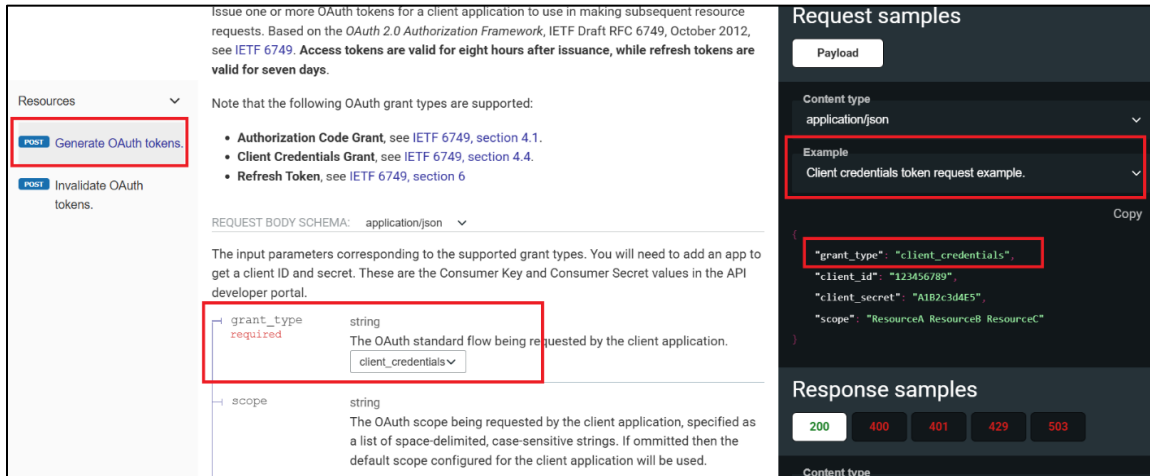


Figure 18: USPS Developer Portal - OAuth 2.0

- 2) To see the testing (a.k.a. TEM) and production endpoints, navigate to the right side of the page and select the "POST"/token dropdown.

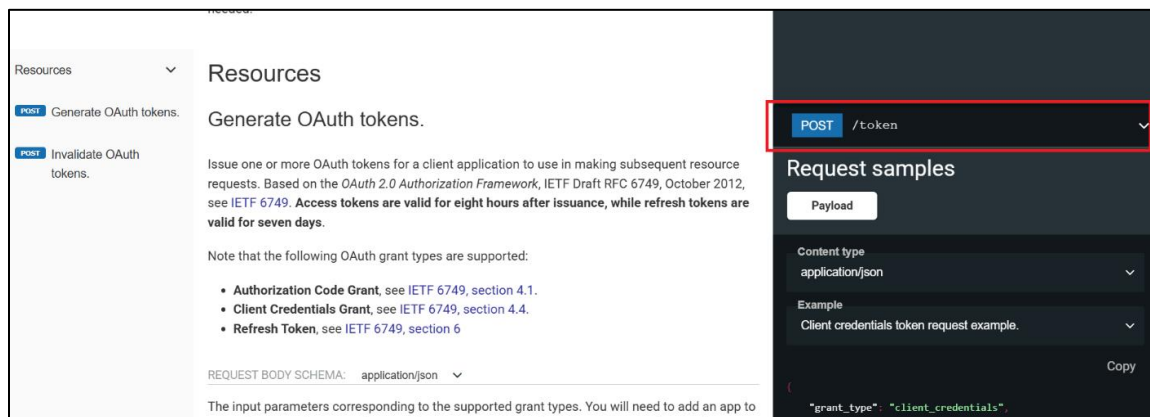


Figure 19: USPS Developer Portal - OAuth 2.0 – Endpoints Dropdown



- 3) This will display the TEM and PROD endpoints that will be used to generate your OAuth token in each environment. The test environment is a mirror of production for both your credentials and API functionality. Update the endpoint to call the USPS APIs in each environment.

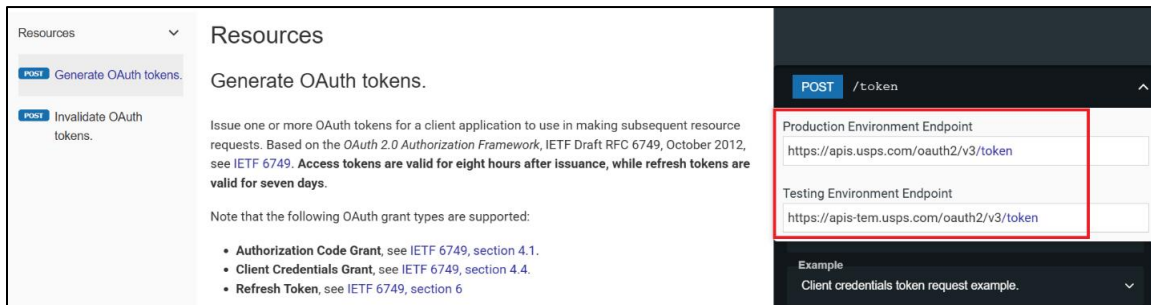


Figure 20: USPS Developer Portal - OAuth 2.0 – Endpoints Displayed

- 4) To generate your OAuth token in TEM, configure your API endpoint to <https://apis-tem.usps.com/oauth2/v3/token>. For PROD, configure your API endpoint to <https://apis.usps.com/oauth2/v3/token>. Next, provide the following API inputs per the “Generate OAuth tokens” request body schema:

```
{
  "grant_type": "client_credentials",
  "client_id": "",
  "client_secret": ""
}
```

The “client\_id” value is your Consumer Key. The “client\_secret” value is your Consumer Secret. The OAuth 2.0 API will return your TEM or PROD token (depending on the endpoint used) which will enable calling other APIs for which you have access granted per environment. Note: Label APIs require an additional Payment token valid for 8 hours which is generated via the [Payments API](#).

## 2.7 Step 7: Request additional access

- 1) To request access to additional USPS APIs or to increase your API quota contact us via the following steps:
  - a. Navigate to [USPS API Support](#)
  - b. Under “Account Information”, provide your USPS Business Account Username (Note: this is the same Username used to login to the USPS Developer Portal) in the “Username (USPS APIs)” field.
  - c. Under “Issue Information” select “USPS APIs” dropdown
  - d. Under “Additional Information” select “Customer Access” dropdown
  - e. Under “Date of Problem” enter the date
  - f. In the “Additional Information” field enter the below:
    - o Describe your request (e.g., Requesting Tracking API Access)
    - o Your Name
    - o Company Name
    - o Contact Phone number
    - o USPS Business Account Username (i.e., USPS Developer Portal Username)
    - o Developer Portal App name
    - o URL being called (apis.usps.com or apis-tem.usps.com)
    - o \*Consumer Key/Client\_Id - (\*required)
    - o \*Customer Registration ID (CRID) - (\*required)
    - o Mailer ID (MID)

- Country
- ZIP Code

Note: Given the high volume of API access and quota increase requests, you may experience extended wait times to process a decision on your request.

**Step 1: Tell Us about Your Issue** ⓘ

Please enter your Web Tools® (APIs) or USPS APIs account and issue information.

**Account Information**

\* Provide your USERID (Web Tools®) or Username (USPS APIs) . ⓘ

**[Enter your USPS Business Account/USPS Developer Portal Username]**

☐ Unknown USERID or Username

**Issue Information**

\* Can you tell us more about your API issue?

USPS APIs ▼

Please provide some additional details

Customer Access ▼

\* Date of Problem or Best Guess

Jun 2, 2025 ⓘ

**Additional Information** ⓘ

Figure 21: USPS API Support - Additional Access Request

## 2.8 Step 8: Request API Support

- 1) To request API Support, contact us via the following steps:
  - a. Navigate to [USPS API Support](#)
  - b. Under “Account Information”, provide your USPS Business Account Username (Note: this is the same Username used to login to the USPS Developer Portal) in the “Username (USPS APIs)” field.
  - c. Under “Issue Information” select “USPS APIs” dropdown
  - d. Under “Additional Information” select the applicable dropdown for your issue
  - e. Under “Date of Problem” enter the date
  - f. In the “Additional Information” field provide the following details:
    - Issue Details
    - Your Name
    - Company Name
    - Contact Phone number
    - USPS Business Account Username (i.e., USPS Developer Portal Username)
    - Developer Portal App name
    - URL being called (apis.usps.com or apis-tem.usps.com)
    - Consumer Key/Client\_Id
    - Customer Registration ID (CRID)

- Mailer ID (MID)
- Country
- ZIP Code

## 3.0 Additional Resources

### 3.1 Review Release Notes

- 1) To review the latest USPS API updates outlined in release notes you can go to <https://postalpro.usps.com/usps-apis-releases>.

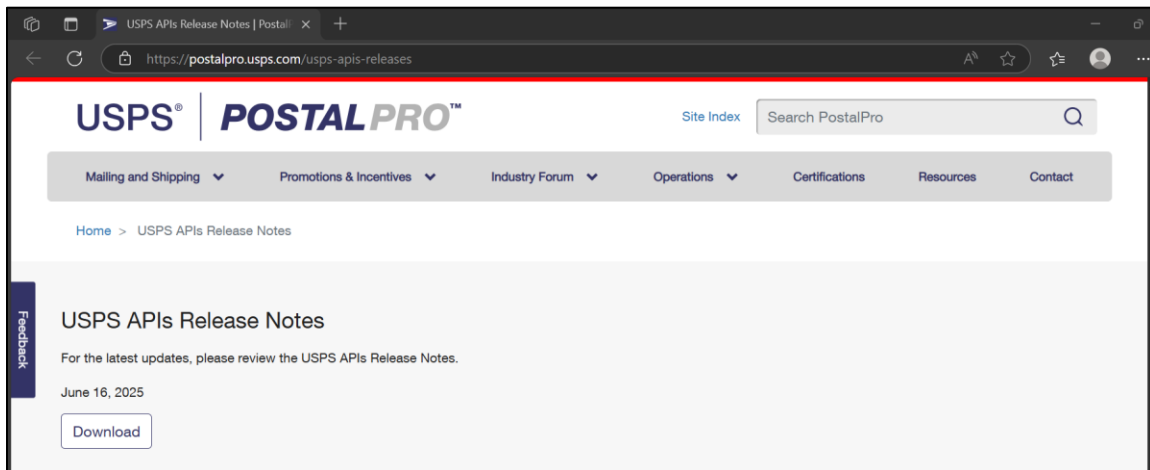


Figure 22: USPS APIs Release Notes - Postal Pro

- 2) As an alternative, navigate to [USPS Developer Portal](#) and select the GitHub icon.



Figure 23: USPS Developer Portal - GitHub icon

- 3) The [USPS APIs GitHub Repository](#) main page should appear. Under “Popular repositories” click “api-examples”.

## USPS APIs Migration Onboarding Guide

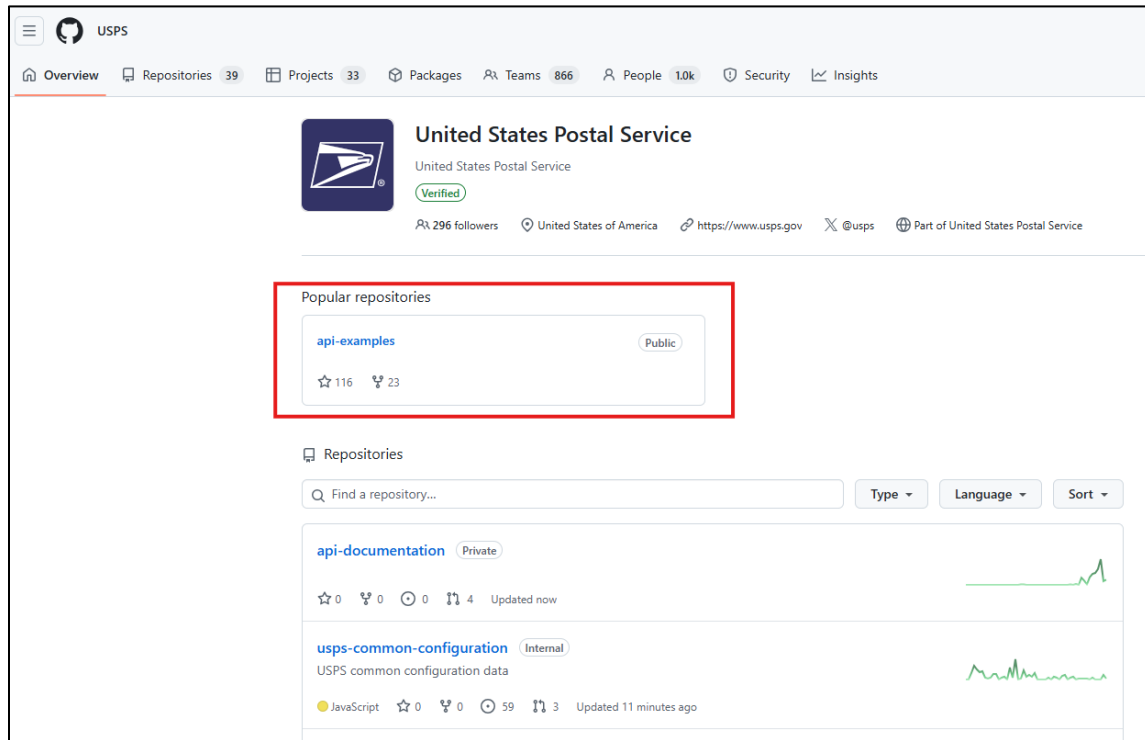


Figure 24: USPS APIs - GitHub Repository

- 4) On the right side of the page under the “Releases” heading select the latest release notes.

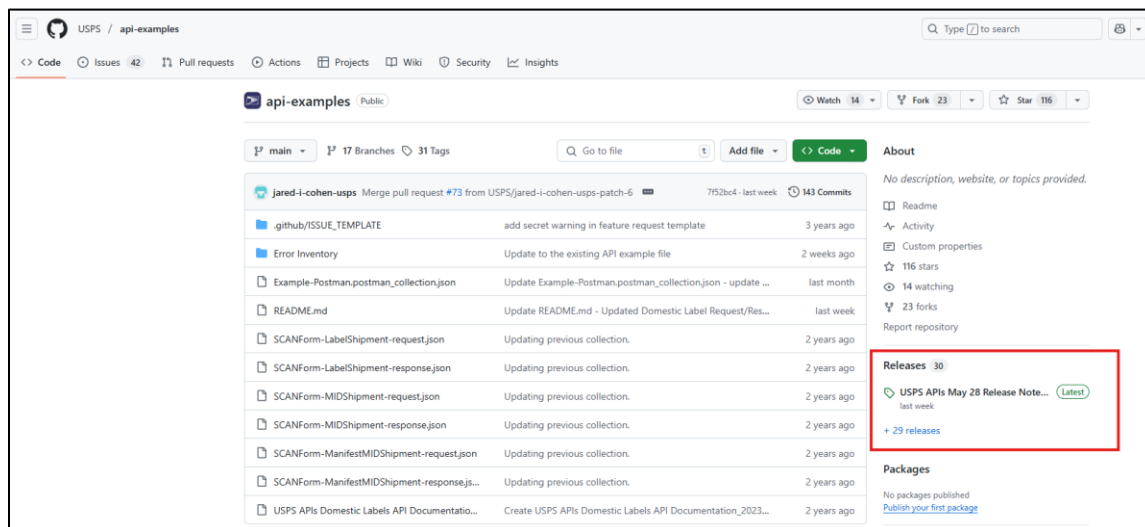


Figure 258: USPS APIs Release Notes - GitHub

- 5) Select the latest release notes PDF.

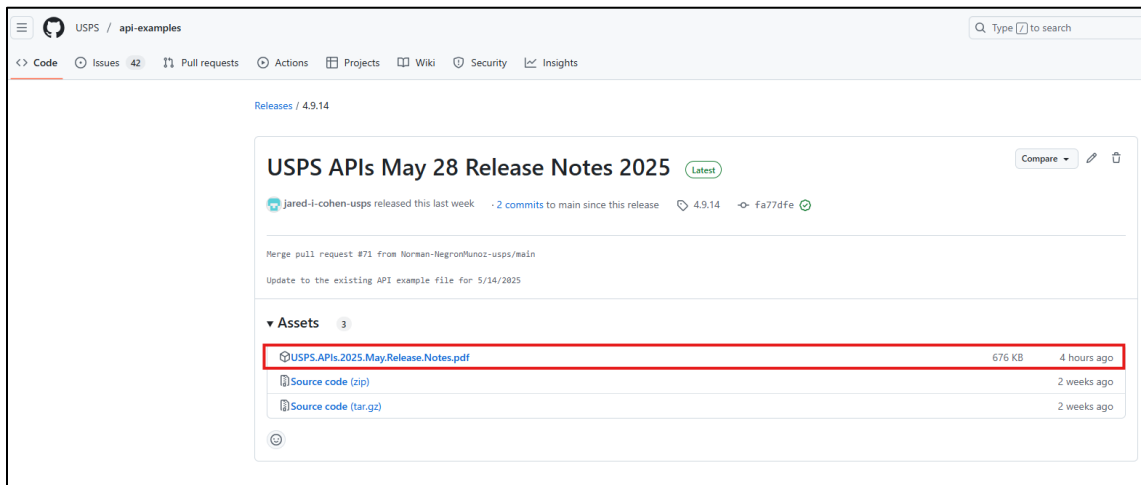


Figure 269: USPS APIs - Release Notes PDF Document

### 3.2 GitHub Repository

- 1) To review a collection of example API requests and responses (to supplement [USPS API Catalog](#)) visit the [USPS APIs GitHub Repository README](#) section.

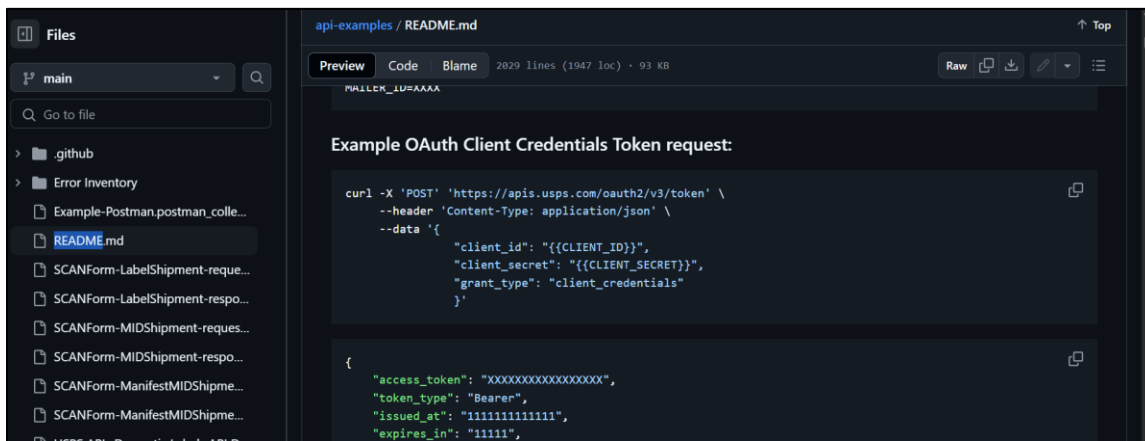


Figure 270: USPS APIs - GitHub API Examples

### 3.3 Web Tools Migration Support Materials

- 1) Go to [www.usps.com/webtools](http://www.usps.com/webtools) and click under Announcements section for:
  - Web Tools Migration [FAQs](#)
  - Web Tools to USPS API Mappings
- 2) USPS Developer Portal [FAQs](#)